

## **Popular Business Uses & Users of SMS**

## Uses

Promotions / Advertising Customer Contact Appointment Reminders System Monitoring Emergency Alerts Revenue Generation (Ringtones / Logos / Competitions) HR Voice Mail Notifications (from office PBX) Voting Feedback Entertainment Information (Jokes / Horoscopes)

## Users

Hair Salons, Dentists & Surgeries ISPs & Hosting Companies Software Providers Banks Schools, Colleges & Universities Couriers Clubs and Bars Financial & Insurance Firms Mechanics and Body Shops Charities NHS and Government Bodies Entertainment Information Services Recruitment Agency's Betting Services